

ONE NUMBER

SAVINGS ON FAX RESOURCES

RELIABLE AND EFFICIENT FAX SOLUTION



One Number for Voice and Fax

One Number for voice calls and fax. The solution allows employees to be reached at any time and have a personal fax, accessible with e-mail wherever they are.

- USE A SINGLE DDI
- SEND AND RECEIVE FAXES VIA E-MAIL
- ECONOMICAL AND EFFICIENT FAX
- GET BACKUP AND RELIABILITY

→ Use a single DDI for incoming calls and faxes

Only One Number needs to be displayed on your business card! Direct line becomes your One Number, to receive and send your calls and faxes, without requiring a new phone line.

→ Send and receive faxes by e-mail remotely

You receive and send fax by e-mail. QuesCom solution ensures confidentiality of documents and enables you to manage fax remotely. After sending a fax, an acknowledgement is received by email in your inbox.

→ Save and optimise fax resources

No need to print faxes. Each employee can use his phone number as a fax number. This allows savings on office supplies and maintenance. Companies immediately benefit from significant cost savings on paper and ink.

→ Backup and redundancy

Backup: the QuesCom solution records the overall fax traffic in each individual inbox and delivers a copy into a central server. It also allows users to archive, share and monitor all incoming and outgoing faxes.

Redundancy: several devices are deployed in order to benefit from a resilient architecture.

QUESCOM FAX SERVER SOLUTION

FOR ENTERPRISE

One Number for Voice and Fax

FAX SOLUTION FOR QUESCOM
EQUIPMENT

COMPATIBLE WITH ALL PBXS
ISDN, SIP, H.323, T38

INDEPENDENT OF
EMAIL SERVER

UNLIMITED NUMBER
OF USERS

How does One Number work?

You only need an e-mail address to receive fax.

To send fax from your PC you can use: Microsoft Outlook® plugin, Microsoft Fax and Scan®, Lotus Notes® or a printer driver delivered with the equipment. With a Microsoft Active Directory you can deploy remotely the service. All Microsoft Office attachments are supported including PDF files.

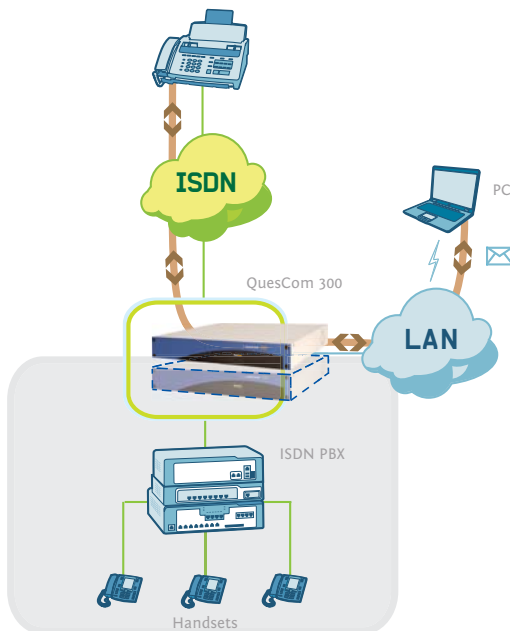
How to integrate One Number into your architecture?

The solution is an application integrated into QuesCom equipment activated with a licence. Equipment is installed

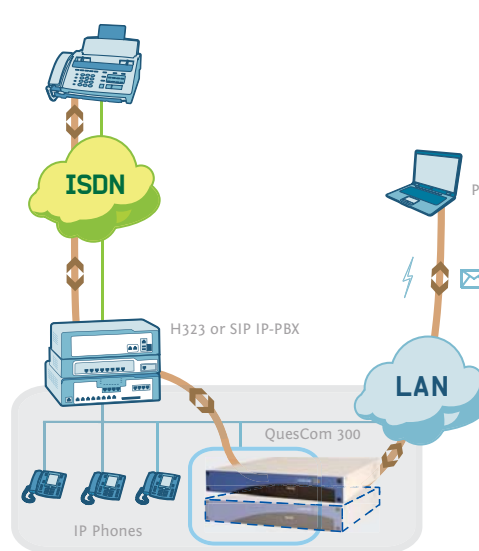
-Either in pass through mode between the operator's network and the PBX (PRI or BRI)

-Or on an IP link to the IPBX (SIP, H.323 or T38)

With a legacy architecture



With a VoIP architecture



CAPACITY

From 2 to 30 simultaneous faxes.

COMPATIBILITY

Fax: (ISDN: Fax Group 3, V27ter, V29 and V17 Protocols), IP (T38).

ADMINISTRATION

Rights management, log of received and sent faxes by site, by user. Remote web interface.

PART NUMBERS

- Hardware
QuesCom 200 or QuesCom 400 (see datasheet)
- Licences
L-FAX-XX



List of interoperability certifications with PBXs (please ask for the certified functionalities)

QuesCom

Les Espaces de Sophia - Bat. C
80 route des Lucioles - B.P. 327
06906 Sophia Antipolis Cedex
France

Tel. : +33 4 97 23 48 48
Fax : +33 4 97 23 48 49
info@quescom.com

More documents are available at www.quescom.com

